

DELIVER MORE, BETTER.



Top 7 Reasons to Run with TotalServ Pro

Often, services businesses juggle with multiple business solutions and tools such as sales and marketing systems, scheduling, planning, manpower and job management, inventory and service delivery systems, access devices, isolated accounting and financial planning software, marketing website and customer access portal in order, to just run their business. Businesses have tended to add solutions to their business problems based on what was available, what looked like a fit, or the device it ran on, and rarely achieved good connection of their data from solution to solution, and haven't gotten the best productivity possible today.

On the other hand, TotalServ Pro (TSP) is the complete intelligent end-to-end solution for services business that does it all in one easy solution. It is based on and leverages Microsoft's leading Dynamics Customer Relationship Management (CRM) technology, cloud technologies globally available, advanced solution development and web technologies, Azure machine learning intelligence, and Office 365 leading productivity tools – possibly familiar tools you are using today.

To top it all, TotalServ Pro is focused on the complete business optimum productivity and comes at an affordable price, runs on most devices, is from the Microsoft Cloud, so even small businesses can leverage it fast to enjoy the benefits easily. And the future is built-in with Microsoft advancing technology leadership.

1) STATE-OF-THE-ART TOOLS FOR DELIVERING MORE SERVICES, BETTER

Now delivering your service offerings, tasks, jobs or projects, flows easily with TotalServ Pro automation. State-of-the-art tools like Gantt + Scheduler, Forecasting, Task Board, Company View Scheduling and Calendaring, Customer and External Resource Web Portal access, automated Customer satisfaction surveying, and Real-Time Performance Dashboards and Analytics, and more... will assure on-time delivery, and optimal resource utilization eliminating resource conflicts or potential customer dissatisfaction.

2) LAUNCH TOTALSERV PRO EASILY AND START YOUR FUTURE INSTANTLY

TotalServ Pro is easily launched and set to your business particulars from the Microsoft AppSource. Select TotalServ Pro and start a live trial instantly. Work with the TotalServ Pro set-up and performance assurance team to get you up and running right away. Apply your current practices and processes or consult the TSP Team on ways to do more, better. The TSP Team will assist you in migrating and building all of your data with you quickly for a very easy transition to your future. For existing Microsoft Dynamics 365/CRM and Office 365 users the TSP Team will help implement to your current systems.

3) REAL-TIME FINANCIAL MANAGEMENT DRIVES PROFITABILITY AND GROWTH

TotalServ Pro's live flexible Accounting and Financial Management allows real-time profitability analysis of your business processes and customer commitments. And review primary financials statements, P&L statement, balance sheet, cash flow statement, financial ratios reports keeping your business growing. Easy and innovative invoicing for products and services allows instant one-off as well as high-volume accumulated service-task-line-item automatic invoice generation. On a single screen, you can create an invoice, calculate sales tax, print or email it, and then post it, and your customers can pay you with equal ease online. TSP's real-time financial dashboard and analytics innovatively highlight key metrics to drive your businesses profitably.

4) CUSTOMER & EXTERNAL RESOURCE WEB PORTALS FOR UBER-ESQUE ECONOMY

TotalServ Pro allows you to serve your customers the ways they want to access you today – online from any device. TSP's intuitive online customer web portal set-up as part to your marketing website allows visitors to shop services, outline requirements, engage your staff, complete proposals, and then pay, and watch the real-time delivery of those services. TSP uniquely provides a set of technologies configurable to match your business regardless of the volume or complexity of this customer interaction for your services offering. This 24/7 ease and transparency assures that web visitors become customers, customers become repeat and recommending customers, and your business grows rapidly.

The automated in-process job performance survey system, sending email survey requests at key points in your service delivery, assures your customer's satisfaction is maintained, and increases visitation and familiarity with your marketing website.

TSP's External Resource Portal as another area of your website allows your business the bondless expansion of the Uber-esque economic model of using external resources anywhere in the world to perform and deliver your services, or new complementary services, allowing you to grow rapidly in offering and geography.

5) ACCESS ON MOBILE AND ALL POPULAR DEVICES

TSP's mobile clients for smartphones allow your people to access all your business functions including from customer management to service delivery activities and performance monitoring on the go. Your TSP Customer Access Portal and External Resource Portal are built to Responsive and Adaptive web design to perform well on all size devices including smartphones and tablets. In addition, Microsoft's Office 365, the leading business productivity tools, as part of TotalServ Pro similarly allow your people to collaborate, communicate, and execute the entirety of their job activities anywhere, anytime, more efficiently than before, expanding their productive hours within flexible work schedules and varying business models.

6) ONE COMPLETE END-TO-END SERVICES SOLUTION - EASY, REAL-TIME, AND INTELLIGENT

No longer do you have to chase after different business solutions for carrying out your business activities as TSP is built to serve all services business functions completely end-to-end for every aspect with better management and availability of your business information, resources, and customer needs.

Built on the powerful and reliable Microsoft advanced technologies that support all popular device types, and are available globally, TotalServ Pro has the best of everything that your business needs all in one easy and intuitive solution to empower your people to accelerate your business performance and growth. Finally, one solution that manages everything better, allowing you to deliver more... and assures the future is built in.

7) LOW-COST SOLUTION DRIVING YOUR BUSINESS GROWTH FORWARD

As compared to lacking web tool solutions, those bolted-together systems, or very expensive "Enterprise" (ERP) solutions, TotalServ Pro was built to balance the power of a singular end-to-end solution, on the world's leading proven technologies and devices and yet assure total business automation costs at affordable price points for any size services business. By leveraging proven Microsoft platforms and adding value of unique targeted tools and innovative business service delivery processes, extended to online customer and external resource access, TSP truly delivers the best value in a highly assured services business solution.